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26<sup>th</sup> September 2016.

Mr O'Leary  
Trauma & Orthopaedic Unit  
South Block Level 2  
Royal Berkshire Hospital Trust  
London Road  
Reading RG1 5AN



Dear Mr O'Leary

Re Arthroplasty Surgery 8<sup>th</sup> September 2016  
Patient Deanna Jean Wells  
Hospital No. 0855704      NHS No. 416 542 2681

I am writing to express my appreciation of the high quality experience during the lead up to my surgery, in hospital stay during and after the operation had taken place.

Starting at my initial outpatients clinic I saw Mr Paul Monk who answered all my questions clearly ( and patiently). Next Aoife and the Administration Team who kindly and efficiently dealt with the booking procedures Then the Anaesthesia Team who successfully navigated their way around my numerous allergies and who gave me confidence just before the operation that they had the situation in hand. Mr O'Leary and the Surgical Team who carried out the replacement with a minimum of bruising, bleeding and trauma. Two weeks after the op the wound has healed and I am walking around the house unaided, in no pain and without a limp. The Nursing Team on the ward although busy were attentive, kind and cheery, no one in my Bay had to wait long for attention (except for the Sunday Night Team who were not so nice!). The Physiotherapy Team who encouraged my initial efforts to move about and who have devised a challenging and sometimes painful set of exercises but which give immediate clear benefit so that one is motivated to continue. Finally to the Hospital Trust who have made Redlands Ward a clean and pleasant place to stay with good quality facilities

Yours Sincerely

*Deanna Wells*

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